

# FULL PERPETUAL WARRANTY

ROCK OF AGES CORPORATION, BARRE, VERMONT

*We hereby certify that your Rock of Ages Memorial is made of the highest quality granite quarried by Rock of Ages Corporation from its quarries, or purchased from other quarriers, and specifically selected by Rock of Ages Corporation for its outstanding natural color and uniform grain. No artificial or temporary coloring agent or finishing material has been used by Rock of Ages Corporation in the fabrication of your Memorial. We further certify that your Rock of Ages Memorial has been manufactured, inspected and approved under the strictest quality standards in the memorial industry and is free from defects in material or craftsmanship performed by Rock of Ages Corporation.*




ROCK OF AGES CORPORATION WILL REPLACE WITHOUT CHARGE ANY GRANITE PORTION OF YOUR ROCK OF AGES MEMORIAL SHOULD THAT PORTION CRACK, CHIP, DISCOLOR OR PROVE DEFECTIVE IN ANY WAY ATTRIBUTABLE TO THE GRANITE OR CRAFTSMANSHIP OF ROCK OF AGES CORPORATION AND VERIFIABLE BY OUR FIELD INSPECTORS. Such replacement and related costs, including material, labor, shipping and installation, will be borne by Rock of Ages Corporation and/or its Authorized Retailers. This warranty in no way authorizes the party seeking warranty coverage to incur any expense toward replacement or related costs without prior written consent from Rock of Ages Corporation. In the event of a defect in the warranted memorial, a claim must be made in writing and mailed to Customer Service Department, Rock of Ages Corporation, P.O. Box 1140, Graniteville, Vermont 05654.

Rock of Ages Corporation further warrants that any replacement will be of the highest quality granite then quarried by Rock of Ages Corporation from its quarries or purchased from others and will be specifically selected by Rock of Ages Corporation for its natural color and uniform grain to match as closely as possible the granite memorial being replaced.

Rock of Ages Corporation is not responsible under any circumstances for any damage to or staining of the memorial resulting from acts or omissions of any kind other than acts or omissions of Rock of Ages Corporation covered by this warranty. Without limiting the generality of the foregoing, Rock of Ages Corporation is not responsible for cleaning accumulated dirt or other material coming in contact with the memorial or their effects, vandalism, theft, war, flood or other acts of God, environmental or atmospheric conditions, or the act or omission of any party including the purchaser.

This full warranty extends to the original purchaser, the purchaser's heirs or assignees, and the cemetery where the memorial is erected. This warranty is valid in perpetuity and becomes effective upon the date when the terms and conditions of the purchase agreement have been met between the purchaser and the Authorized Rock of Ages Retailer. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

AS VISUAL EVIDENCE OF THIS WARRANTY, THIS ROCK OF AGES TRADEMARK SEAL  HAS BEEN PERMANENTLY ETCHED INTO EACH PART OF THE MEMORIAL. ONLY MEMORIALS BEARING THIS SEAL ARE GENUINE ROCK OF AGES MEMORIALS. This Trademark Seal is protected under U.S. Registration Nos. 95,516; 284,826 and 286,033. Rock of Ages Corporation disclaims any and all responsibility for any memorial not bearing this genuine Trademark Seal applied by Rock of Ages Corporation or for any certificates, guarantees or warranties which are not signed by the President of Rock of Ages Corporation.

This warranty does not include vases of any material, porcelain photos, or lithochrome paint in letters or carvings.

This warranty is backed by the Rock of Ages Warranty Trust, an independent Trust funded by Rock of Ages Corporation and administered by an Independent Trustee. Only in the unlikely event that Rock of Ages Corporation ceases to exist (in which event Rock of Ages Corporation, as used herein, shall be deemed to mean the Rock of Ages Warranty Trust), a claim must be made in writing to the Rock of Ages Warranty Trust, Wilmington Trust Company, Rodney Square North, 1100 North Market Street, Wilmington, DE 19890-0001, Attn: Claims.

*Kurt M. Suenson*  
President, Rock of Ages Corporation